

LIMITED PRODUCT WARRANTY
ALL ARDENTSTONE PRODUCTS = 1 YEAR MATERIAL WARRANTY

NOTICE OF LIMITED WARRANTY: The Louis Global Corporation (“Ardentstone”), located at 1025 South Alvarado St., Los Angeles, CA 90006, warrants to the original owner that all Ardentstone products:

- 1) Will be free from manufacturing defects
- 2) Will not breakdown and/or deteriorate under normal use
- 3) Will be of merchantable quality when used or applied in accordance with the instructions on the packaging.

As stated from the literature published at the time of installation for a **one (1)** year period, effective from the date of installation.

EXCLUSIVE REMEDY: Product(s) must be properly applied using:

- 1) approved material(s) in the Ardentstone specifications
- 2) all applicable building code regulations & industry standards.

Product(s) must be used within their shelf life and be installed in accordance with Ardentstone written guidelines and specifications at the time of installation. For any valid claim presented under this warranty, Louis Global Corp. is obligated to replace the product(s) or refund the original Ardentstone product(s) purchase price, at the discretion of Louis Global Corp. Liability under this warranty, if found defective, is **LIMITED** to the replacement of the product (as purchased), or at Louis Global Corporation’s option, the refund of the purchase price.

EXCLUSIONS: Louis Global Corp. is not liable and/or responsible for:

- A) Structural failure
- B) Workmanship not in accordance with manufacturer’s instructions and/or in accordance to the applicable industry standards.
- C) Normal wear and tear resulting from usage
- D) Any loss due to delays and/or any consequential damages
- E) The product(s) are not warranted as suitable for any purpose or use other than the purpose in which it is intended for as described on the packaging. This warranty is non transferable.

WARRANTIES DISCLAIMED: The warranty stated above is in place of all other warranties, expressed or implied, to the extent of the law. Louis Global Corp. expressly disclaims all other warranties including warranties of merchantability and fitness for a particular purpose. IT IS THE RESPONSIBILITY OF THE OWNER AND/OR APPLICATOR TO TEST AND DETERMINE THE SUITABILITY OF THE PRODUCT(S) FOR THE INTENDED USE AND PURPOSE. THE OWNER AND/OR APPLICATOR ASSUMES ALL RISK AND LIABILITY WHATSOEVER REGARDING SUCH

WARRANTY

Revision Date: 12/ 17/ 2020



SUITABILITY.

LIMITATION OF REMEDIES AND DAMAGES: The Repair/Replacement remedy stated in this warranty takes the place of all other remedies against Louis Global Corp., and is the only remedy against Louis Global Corp. available to owner or to any other party.

In no event will Louis Global Corp. be liable for any special, indirect, incidental, or consequential damages (including lost profits) arising out of or connected to the product(s), or to any misuse of the product(s), regardless of any strict liability or negligence of Louis Global Corp. and regardless of the legal theory (Contract, Tort, or other) used to make a claim. In no event will Louis Global Corp. be obligated to pay damages in any amount exceeding the original price or the product(s) shown to be defective. Louis Global Corp. may in its sole discretion choose to make some efforts beyond its legal obligations. Such additional efforts will not in any way change the limitations of remedies and damages stated in this paragraph, extend, nor change this warranty.

Prior to pursuing any:

- a) legal remedy
- b) Legal claims and/or disputes
- c) differences or disagreements

between Louis Global Corp. and the owner, arising out of or relating to this warranty, which cannot be amicably settled, will be submitted to arbitration under the rules of the American Arbitration Association then in effect.

WARRANTY CLAIMS: Owner shall notify Louis Global Corp. in writing, within 30 days of the discovery of the alleged defect in the Ardentstone product(s) covered by this warranty. Owner will provide Louis Global Corp. with a reasonable opportunity to review and investigate the alleged defect. For any warranty claim that is not valid, owner will pay Louis Global Corp. reasonable charges, including travel and labor, associated with the investigation of such claim.

Mail written claims to the following address:

ATTN: Claims Department
Louis Global Corp.
1025 South Alvarado St.
Los Angeles, CA 90006